Vaccines are the cornerstone of preventive medicine. Elanco Animal Health offers a broad range of canine and feline vaccines available in multiple combinations to meet your patients’ needs.

We are confident in our products and their ability to safely protect pets in your care. Your confidence in our products is supported by the highly-trained and experienced veterinarians and veterinary technicians on our Elanco Product Support team and our Regional Consulting Veterinarians (RCV), who are available to answer questions about our products and help you find solutions to the infectious disease challenges you face in your practice area. See details of the Vaccine Guarantee support in the attached General Terms and Conditions.

For more information about Elanco pet vaccines or questions about the Elanco Vaccine Guarantee, please call 1.888.545.5973.

1 https://www.aaha.org/professional/resources/canine_vaccine.aspx
**PRODUCT LIST**

### CANINE VACCINES

- Duramune® Max 5/4L
- Duramune® Max 5
- Duramune® Max 5-CvK
- Duramune® Max 5-CvK/4L
- LeptoVax® 4
- Bronchi-Shield® ORAL
- Bronchi-Shield® III
- Duramune Lyme®
- Duramune Lyme® + Max 5-CvK

### FELINE VACCINES

- Fel-O-Vax® PCT + CaliciVax®
- Fel-O-Vax® IV + CaliciVax®
- Fel-O-Vax Lv-K® III + CaliciVax®
- Fel-O-Vax Lv-K® IV + CaliciVax®
- Fel-O-Vax Lv-K®

### 1/2 mL Vaccines

#### 1/2 mL Vaccines

- ULTRA® Duramune® DAP
- ULTRA® Duramune® 4L
- ULTRA® Duramune® DAP + 4L
- ULTRA® Duramune® DAP + C
- ULTRA® Duramune® DAP + C4L
- ULTRA® Duramune® Lyme

### QUESTIONS? We're just a phone call away at 1.888.545.5973

**GENERAL TERMS AND CONDITIONS**

- Elanco vaccine product must have been purchased from the administering veterinarian and handled and stored in accordance with the label instructions.
- A veterinarian (or appropriate veterinary health care team member) must be the primary point of contact for the guarantee to be valid. Elanco will direct all claims from pet owners, breeders, etc., to the vaccinating veterinarian.
- ULTRA Duramune® combination and Bronchi-Shield® ORAL do not contain canine parainfluenza and Elanco is not claiming these products will protect against canine parainfluenza.
- Guarantee is not applicable to products received free of charge.
- Elanco retains the right to conduct an Adverse Event or disease diagnostic investigation at Elanco’s expense and veterinarian and staff will reasonably cooperate in such investigation.
- Elanco shall not be liable for (1) off-label use of an Elanco vaccine product, (2) any damages resulting from improper handling, misuse or abuse of such product, (3) the willful misconduct or negligence of any third party, or (4) any special, punitive, incidental, indirect or consequential damages.
- Reimbursement or refund under this Guarantee is the sole and exclusive remedy for any claims or damages in regard to this Guarantee. Elanco liability for reimbursement, refund or damages under this Guarantee, whether in contract or tort, is limited to US $5000.00.
- ELANCO DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR USE.
- For canine patients receiving an ULTRA® Duramune® DAP combination and Bronchi-Shield® ORAL, Elanco will reimburse normal and customary charges (up to $5,000) associated with the diagnosis and treatment of any patient suffering respiratory disease due to canine parainfluenza virus infection.
- For feline patients receiving an ULTRA® Fel-O-Vax® vaccine, Elanco will reimburse normal and customary charges (up to $5,000) associated with the diagnosis and treatment of any patient suffering respiratory disease due to feline chlamydophilosis.
- ULTRA® Fel-O-Vax® combination do not include feline Chlamydia phila, and Elanco is not claiming these products will protect against feline Chlamydophila.
- Vaccines must have been administered to a healthy pet according to label directions by a licensed veterinarian with a valid veterinarian-client-patient relationship as defined by the AVMA.
- 4-year lack of efficacy claims will be considered on pets that have received the required puppy or kitten series followed by a booster vaccination one year later.
- Animal must have received age-appropriate initial vaccination series according to label recommendations, and an Elanco vaccine must be the most recent vaccine used in the series.

### ADDITIONAL TERMS AND CONDITIONS FOR FELINE INJECTION-SITE SARCOMA SUPPORT

- Use of any brand of feline rhinotracheitis, panleukopenia, calicivirus, chlamydia, feline leukemia, or rabies vaccine other than Elanco vaccine within 12 months at the affected site will void this agreement.
- For Lyme, the medical record must document a negative qualitative C6 ELISA at the time of initial vaccination series.
- For FeLV, the medical record must document a negative FeLV test at the time of initial vaccination series.
- Claims involving puppies and kittens younger than 16 weeks, or involving onset of disease within 3 weeks of completing the initial immunization series, are not covered.
- Claims involving animal species other than those on the product label are not covered.
- Elanco will not accept any returned product due to package/label changes.
- Elanco reserves the right to end or modify the program, in whole or in part, at any time without notice. Terms and conditions apply to claims submitted after January 1, 2017.

### QUESTIONS?

We’re just a phone call away at 1.888.545.5973

The label contains complete use information, including cautions and warnings. Always read, understand and follow the label and use directions.